

EUROPCAR BOLIVIA TERMS AND CONDITIONS

Tax:

Subject to changes in accordance with government laws, 16% of products and services.

Additional driver:

"The price for adding an additional driver is USD 6, excluding taxes. Charges from the rental company per young / older driver apply to all additional drivers. "

Additional charges:

"Additional charges apply for navigation system, child seats, booster or other additional requirements."

Additional services to pay locally:

All equipment or additional service must be requested at the time of booking and must be paid directly to the rental company when you remove the vehicle. All prices are subject to change and the rental company reserves the right to modify them without prior notice.

After your rent:

"In case of additional applicable costs, such as fines for speeding or congestion charges, the rental company will try to contact you when the authorities request the driver's identity, Such a process could occur months after the rent, and will involve the payment of the administrative fee imposed by the company, in addition to the original amount of the penalty.

Important: to facilitate comparison between different companies, we have standardized the names of these positions. Please note that the names used by the rental company of your reservation may be different ".

Years:

The minimum driving age is 21 years, for all categories, except for urban cars (MDMR, EDMR, HDMR, HDAR, NDMR).

A surcharge will be applied to young drivers of USD 4 per day + taxes to all drivers between 18 and 21 years old.

Airport surcharge:

USD 10 plus tax on rent. Our offices are located within the airport, international departure sector. Provide your flight information, airline, country of origin, email and cell phone number. Our representative will be waiting for international / national arrivals to pick it up. Call us at +591 76630118 - +591 77285833 - +591 77205118.

Included without cost within the urban area. It will have a cost if the assistance that is required is outside the city. Emergency telephone 24 hours: +591 76630118 - +591 77285833 - +591 77205118.

Rental deposit:

"SECURITY DEPOSIT USD 2,000.00. During collection, the main controller will be blocked with a \$2,000.00 security deposit on your credit card. **The card must be enabled to make purchases in Bolivia.** Debit cards and cash will not be accepted. Office staff will confirm the exact amount of the deposit."

Condition of the vehicle:

The vehicle must be returned, normal wear expected, under the same conditions as when rented. If special cleaning is required, a separate charge USD 50 will be applied depending on the state of return of the vehicle cleaning. It is prohibited to smoke inside the vehicle, handle animals or spill liquids that stain the upholstery, with an additional charge of days of rent, for the time the vehicle is kept out of service for a special cleaning.

Credit cards accepted:

American Express

MasterCard

Visa

This company [does not accept] prepaid, rechargeable or virtual cards, or any other type of card that does not have the seal.

Delivery / The Collection:

Assistance on the road

Recovery of fuel from:

Full tank to full tank: if the vehicle is returned, the full tank will not be charged with refueling service charges.

Full tank option; paid in advance at the beginning of rent 0,89 ctvs. dollar per litre it is no longer necessary to charge the fuel tank at the time of return. No refunds are made for unused fuel at the end of the lease. For customers who rent more than three days, this service is recommended.

refueling; If the car is not returned with a full tank of fuel or this service was not contracted, Europcar Bolivia will charge 1,07 ctvs. of a dollar a liter of fuel.

Service of the driver

Mileage

Washing of the vehicles

International insurance

Dropp off

International permit

Equipment for the entrance of Uyuni salar

Special equipment for companies

Maintenance

Navigation system for GPS

Satellite gps for companies

Driver's license:

A valid driver's license must be at least 1 year from the first issue, no international license is required for up to 6 months in the country.

Documentation:

Passport or identity document

Driver's license

Credit card

Fuel:

You will be given the vehicle with the fuel tank full or partially full. You must leave a deposit to cover the cost of the fuel. The office staff will verify the corresponding amount on your credit card. You must return the vehicle with the same amount of fuel with which it was delivered.

Flair period:

59 minutes The late refund will correspond to a full day charge at the local rate available.

Insurance:

Deductible for collision damage, theft, total loss. The charges may vary according to the category of the car. The data is available at the Europcar offices.

Basic coverage of CDW / THW

In the event that the bodywork is damaged during the rent, the maximum amount that it might have to pay would be called the "damages waiver". Coverage shall be valid only if the terms of the rental agreement are fulfilled. No other parts of the vehicle (such as windows, wheels, interiors, ceiling or bottom), tariffs (such as trailer or unused time) or objects within it (such as children's seats, GPS devices or personal effects) shall be considered."

Damage or accidents must be reported immediately to enable CDW / THW; otherwise, the full values of the damage itself and the third parties involved will be charged to the customer's credit card. 10% damage management fee.

Breach to comply with the terms and conditions of the lease (for example, if the vehicle is misused or driven recklessly or under the influence of alcohol or drugs or if EUROPAR is not informed within 02 hours of the occurrence of the accident, among others). , the customer will lose the protection they hired and will be responsible for the total cost of

repair and / or replacement of the vehicle. None of the protections described above covers traffic violations, loss of personal property, cost will be the sole responsibility of the client or judicial or extrajudicial costs. When the customer rents a EUROPCAR vehicle, he is responsible for returning the vehicle in the same condition as it was delivered.

Supplementary insurance

In the event of an accident, this package only provides for the payment of half of the CDW coverage deductible / THW as a result of a collision, theft, overturning and total loss of the vehicle.

It includes the protection in case of personal accidents (PAI) and double Coverage in relation to CDW in case of damage to Third parties. The minimum age required to contract this package is 26 years for the main driver.

Immediately inform the offices about the damage or accident that occurred, otherwise you will be charged for all damages. The loss of profits due to deterioration of the vehicle be calculated using the agreed rental price.

This protection does not cover damage from broken tires, tyres and windscreens. It does not cover the loss of accessories such as tyres, emergency tyres, tires, spokes, speakers, headrests and mirrors, among others. Theft of parts or components of the engine is also not covered.

Declination of basic coverage CDW / THW

The CDW is optional and is generally purchased by customers who are not covered by damage or loss of vehicle by their credit card company (or insurance linked to a credit card). For your own protection, we prefer that all customers submit a valid letter or a proof of cover of the issuer of their credit card with a telephone number and / or verifiable email address to confirm that the coverage of CDW is provided by your credit card.

In case the fare does not include CDW, passengers may refuse CDW, USD 2500 will be further blocked the car credit card guarantee and USD 3000 for SUV, Pick up and Van and will be refunded when the vehicle is returned insurance.

One-way rentals:

1) Domestic:

Available between Europcar rental centres. If you decide to rent a car in an office and return it to a different one, the rental company may charge you a unique fee for expenses incurred when you have to return the vehicle to the removal office.

You must inform us in advance if you wish to make a one way reservation. On the other hand, if you return the vehicle to an office other than the one established in your reservation, the rental company will penalize you with an additional charge.

We will confirm the price of this service once you have made your reservation and we have received a confirmation from the rental company.

If you decide to rent a car in an office and return it in a different city, the rates vary according to the minimum of the 3 day rental branch. Sipp codes are not allowed MDMR,

EDMR, HDMR, HDAR, NDMR. The MDMR, EDMR, HDMR, HDAR, NDMR category can only be used on paved roads within the city's urban radius.

2) International:

Rates vary according to the route the customer makes, minimum 3 days of rent. Subject to cost and availability, request 7 days in advance. Available between the Europcar rental centers must be paid for the countries of: Peru, Chile, Argentina, Brazil, Paraguay, making a contact procedure in advance +591 76630118 - +591 77285833 - +591 77205118.

Limited mileage:

The kilometers are limited to 100 km per day, where additional kilometers will be charged 0.30 - 0.55 / km varies according to the group and category of the vehicle.

Local charges:

This section shows the charges to be paid at the rental office. These charges depend on the place of collection, the driver and the type of trip the vehicle will take.

This section does not include additional charges to be applied to the fuel rental office, children's seats or other additional services. Please refer to the terms and conditions of your booking if you would like to obtain information on other applicable charges.

You are responsible for all charges and penalties, including toll charges, congestion charges and traffic fines.

Unlimited mileage:

Circulation: You should only drive on asphalt roads, is prohibited to drive on dirt roads, unauthorized roads, lagoons and rivers, paved roads or that compromise the condition of the vehicle, an exception can only be made with the approval of the National Administration.

Insurance: The following insurance must be compulsory

Protection against blows, accidents or theft.

Protection for third parties.

Tyre and windscreen protection.

Extraterritorial protection for own damage.

Loyal customer: This promotion applies to our customers who have a negative history with the company.

Promotions: No other promotion applies

Speed: The Ministry of Government reported the adoption of a Supreme Decree temporarily amending the Transit Code Regulations to establish "maximum speeds" on roads and roads throughout the country.

The norm establishes maximum speeds of 60 kilometers per hour for dirt roads and 80 kilometers per hour for paved roads, the decree establishes according to an institutional bulletin ".

Warranty: During collection, the main controller will block the credit card, a security deposit of USD 2,000. No cash guarantee will be accepted. Office staff will confirm the exact amount of the deposit ".

Rental: Payment of rent will be made in advance, does not include assistance in Suto, does not include assistance en route, does not include maintenance of the vehicle. It is invoiced for the days specified in the contract if the customer returns before the partial or total rent is not refunded. If you do not meet any of the above mentioned points, you will proceed to pay your rent at the normal rate of 100 km per day.

Paid in advance: If the passenger returns the car before the agreed rental period for any reason, he will not be entitled to a refund for the unused days. No refund will be granted to the customer who does not pick up the vehicle at the time the rental starts and has not done so. cancelled.

Services outside opening hours:

Contact us if you would like to pick up or return the vehicle outside office opening hours (either due to delay or change of plans). If so, the service will have an additional cost. The cost of this service is USD 35.00, excluding taxes.

Terms and conditions of additional services:

All additional equipment or services are subject to local taxes and sales taxes. If you need additional equipment, you should leave a deposit at the rental office when you pick up the vehicle.

Fines of the traffic:

The lessee commits and enforces the laws and rules of transit and also the instructions issued by the authority and its agents while using the rented vehicle, assuming full responsibility for fines, fines or fines for traffic violations or violations of municipal law or by any competent authority. Therefore, it is the responsibility of the tenant or any of the authorized drivers to pay the costs that may be imposed on the owner.

For all purposes, including the events mentioned in the preceding paragraphs, the Tenant irrevocably authorizes the Owner, so that when charging your credit card deferred charges can be applied, these charges relate to amounts due, violations of the traffic law made during the rental period, as well as amounts due to damage to the leased vehicle or to third parties. In cases where payment isn't made through a credit card, the charges in the items indicated be reflected in the direct invoice to the company or person renting the vehicle, being this person or company responsible for the final payment.

Entry to the Salar

To enter the Salar de Uyuni you must request special equipment for the vehicle. If you break this rule a fine of USD 100 per day will be applied.

Use of the tyres:

2° mandatory tyre for remote routes (Salar de Uyuni, Beni, Yungas, etc.).

Special tyres for dirt roads

Special tyres for gravel roads

In special circumstances, the use of land or gravel tyres is mandatory in Bolivia. In the case of land or gravel, vehicles may only be driven with tyres for this type of terrain with a specific specification mark. Drivers must use this type of tyre or will be subject to fines and tire replacement. If you find a driver with gravel asphalt tires, you can charge up to \$60 fine plus replacement tires if they are damaged. If the vehicle impedes traffic or is abandoned, the fine will be double depending on distance and loads.

Use of vehicles:

The lessee undertakes not to allow anyone to drive the rented vehicle unless it has been authorized by Europcar.

The renter accepts that neither he nor any of the additional drivers mentioned will use the vehicle through unpaved roads, crossing rivers, lakes or other aquatic areas that endanger the operation or the integrity of the vehicle. In addition, tow objects, run and drive in a fun way, roads in poor condition, teach driving, rent the vehicle without permission from Europcar.

Failure to do so will make you responsible for paying the resulting damages and fines.

Some driving restrictions may apply to drive in certain areas; data is available at Europcar Bolivia offices.

It is forbidden to travel through lagoons, unauthorized routes, rivers.

An additional driver is allowed due to insurance restrictions.

Vehicle replacement:

Replacement of the car subject to availability and must be requested to the station. In case of accident, the passenger will be fully responsible for the costs of transporting or towing the car to the Europcar station.

This service is limited by geographical distance. Emergency telephone 24 hours: +591 76630118 - +591 77285833 - +591 77205118.

City Cars:

Vehicles with the MDMR, EDMR, HDMR, HDAR and NDMR across have the following restrictions.

- Circulation only within the city, can not pass tolls and tolls interprovincial, interdepartmental or restricted areas.
- Applies to Suzuki Alto, Hyundai Eon, Suzuki Celerio and Hyundai i10 vehicles.
- Use within geographic boundaries and designated areas.
- No stone roads and compromise the use of the vehicle.

In case of breach of any of the points mentioned above, a fine of USD 100 per day will be applied.

Early return of vehicle

If the customer returns the vehicle before finishing the rental, no refund will be issued.

