

GREECE TERMS & CONDITIONS

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Table of Contents

1. Renter’s Age Qualification	2
2. Driving license & ID information.....	2
3. Forms of payment.....	2
4. Permitted Kilometers	3
5. INSURANCES	3
a. Third Party Insurance	3
b. Collision Damage Waiver	3
c. Theft Waiver	4
d. Super Collision Damage Waiver (SCDW).....	4
e. Super Theft Waiver (STHW)	5
f. Loss Damage Waiver (LDW).....	6
g. Personal Accident (PAI).....	6
6. Refueling Charges.....	6
7. Roadside Protection	7
8. Vehicle Replacement.....	7
9. After hour Policy	7
10. Delivery and Collection policy.....	7
11. One-way rental policy.....	7
12. Additional Driver (ADD)	7
13. Baby / Child seat.....	8
14. Snow Chains (SC)	8
15. GPS.....	8
16. WIFI device (WIFI)	8
17. Ferry Transportation	8
18. Cross Border Policy	8
19. Security Deposits	8
20. Accident Administration Fees	9
21. Biological Cleaning	9
22. Traffic and other Municipal Fines	9
23. Taxes	9
24. Added Information	9
25. Complaints	9
26. Correct Use of Vehicle	10
27. Terms, Conditions, Rates.....	10
28. Car Types.....	10

Terms & Conditions

1. Renter's Age Qualification

The minimum age to rent a vehicle is 21 for categories Mini & Economy. For all other categories minimum renters age is 23 yrs. Underage 23 yrs. old drivers may rent vehicles – Cargo Van excluded, at a daily surcharge of 8 EUR excluding vat and airport fee. There are no restrictions or surcharges for drivers aged 23 and older.

2. Driving license & ID information

All drivers must hold a full and valid driving license for a minimum of 12 months.

Renters carrying a driving license from an EU member state or Switzerland do not require an International Driving Permit.

All other renters must present an International Driving license along with the ID card / valid Passport.

Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation.

Since the United Kingdom has left the European Union, there are special requirements for UK Driving license holders driving in Europe.

Please check requirements before travelling.

3. Forms of payment

VISA & MASTERCARD & AMEX cards are accepted.

Debit cards prepaid cards and UNIONPAY are accepted as forms of payment of the rental or to purchase additional products.

The deposit amount must be taken on a valid credit card. Please enquire at the local branch for details.

All cards presented must be in the renter's name. A security deposit will be blocked to the credit card plus the estimated cost of the rental will be charged at the time of pickup. The deposit that will be blocked on the credit card will be released by the cardholder's bank, upon its notification after vehicle return. The car categories Mini, Economy, Compact and Intermediate require a deposit of 290€, Standard, Full-size vehicles and Cargo Vans require a deposit of 390€ and Premium and Luxury vehicles require a 1000€ deposit.

4. Permitted Kilometers

2.000 kms per month. Charge per extra kms: 0,08 EUR plus VAT and airport charges for Mini, Economy and Compact car groups and all rest car groups are charged 0,12 EUR plus VAT.

5. INSURANCES

a. Third Party Insurance

Third Party insurance is mandatory by Greek Law and offered free of charge.

Covers Bodily Injury up to 1.220.000 €, (except the driver of the rented vehicle) and Property Damage to up 1.220.000 €, - including passengers of the rented vehicle (except the driver of the rented vehicle).

b. Collision Damage Waiver

The renter can limit his responsibility for his legal share in any damage of the vehicle:

- 700 EUR plus VAT for car groups Mini & Economy by paying the amount of 5,00€ plus VAT and airport charges per day.
- 800 EUR plus VAT for car groups Compact, Compact SUV, Intermediate, Intermediate SUV, by paying the amount of 7,00€ plus VAT and airport charges per day.
- 1300 EUR plus VAT for car groups Standard, Standard Wagon, Full Size and Van by paying the amount of 9,50€ plus VAT and airport charges per day.

If CDW is not included to the Rental Agreement, the renter is liable to pay the total amount of the damages of the rented car.

Note: this type of insurance does not provide coverage concerning damages caused at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors, car key damage, the antenna, incorrect fuel, during transportation by ferry without prior written authorization by Europcar at the time of pick up the car, acts of God, Terrorist Attacks, wheels and tires.

The Accident Statement should always be supplemented so that the insurances' covers will be in effect. If there is a third party involved to an incident, we recommend clients to call the police authorities to the incident. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault.

c. Theft Waiver

Covers the rented vehicle against total theft with a deductible amount of:

- 700 EUR plus VAT for car groups Mini & Economy by paying the amount of 5,00€ plus VAT and airport charges per day.
- 800 EUR plus VAT for car groups Compact, Compact SUV, Intermediate, Intermediate SUV by paying the amount of 7,00€ plus VAT and airport charges per day.
- 1300 EUR plus VAT for car groups Standard, Standard Wagon, Full Size and Van by paying the amount of 9,50€ plus VAT and airport charges per day.

Note: this type of insurance does not cover, attempted theft of the vehicle, car key loss, theft of personal belongings that were in the vehicle, acts of God and Terrorist Attacks.

The car key and the Police Document of vehicle theft that was reported by the driver of the car, should always be presented so that the insurances' covers will be in effect.

If TW is not including to the Rental Agreement, the renter is liable to pay the value of the rented car. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault.

d. Super Collision Damage Waiver (SCDW)

Super Collision Damage Waiver is optional and reduces at half the excess amount on CDW - under the condition that the damage is not due to infringement of Road Circulation Code.

For buying SCDW, it is mandatory to purchase the CDW if it is not included in the package.

Daily charge is:

- 7,00 Euros plus VAT and airport charges for Mini & Economy.
- 9,00 Euros plus VAT and airport charges for Compact, Compact SUV, Intermediate, Intermediate SUV
- 21,00 Euros plus VAT and airport charges for Standard, Standard Wagon, Full Size and Van

SCDW does not provide any coverage concerning damages caused at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields,

mirrors, car key damage, the antenna, from incorrect fuel, acts of God, Terrorist Attacks, during transportation by ferry without prior written authorization by the company at the time of pick up the car, wheels and tires.

The Accident Statement should always be supplemented so that the insurances' covers will be in effect. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault.

Vehicles returned with stained interior that is not cleaned with normal / common washing, client's will be charged for 90,00 EUR plus VAT and Airport charges for the biological cleaning of the car.

If the driver drives the vehicle off the official road network and the vehicle is immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.

e. Super Theft Waiver (STHW)

Super Theft Waiver is optional and reduces at half the excess amount on THW. For buying STHW, it is mandatory to purchase the TW if it is not included in the package.

Daily charge is:

- 6,00 Euros plus VAT and airport charges for Mini & Economy
- 8,00 Euros plus VAT and airport charges for Compact, Compact SUV, Intermediate, Intermediate SUV.
- 10,50 Euros plus VAT and airport charges for Standard, Standard Wagon, Full Size and Van

Attempted theft of the vehicle, car key loss, theft of the personal belongings that were in the vehicle, acts of God and Terrorist Attacks are not covered.

The car key and the Police Document of vehicle theft that was reported by the driver of the car, should always be presented so that the insurances' covers will be in effect. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault.

f. Loss Damage Waiver (LDW)

This type of insurance includes collision damage waiver & theft waiver and It waives the client's financial responsibility for loss or damage to the vehicle and reduce the excess for CDW & TW on half.

Daily charge is:

- 9,00 Euros plus VAT and airport charges for Mini & Economy
- 11,00 Euros plus VAT and airport charges for Compact, Compact SUV, Intermediate, Intermediate SUV.
- 23,00 Euros plus VAT and airport charges for Standard, Standard Wagon, Full Size and Van

LDW does not provide any coverage concerning damages caused at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors, car key damage, the antenna, from incorrect fuel, acts of God, Terrorist Attacks, during transportation by ferry without prior written authorization by the company at the time of pick up the car, wheels and tires.

The Accident Statement should always be supplemented so that the insurances' covers will be in effect. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault.

Vehicles returned with stained interior that is not cleaned with normal / common washing, client's will be charged for 90,00 EUR plus VAT for the biological cleaning of the car.

If the driver drives the vehicle off the official road network and the vehicle is immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.

g. Personal Accident (PAI)

Covers the driver of the vehicle of up to 15.000,00 Euro in case of total or partial disability or death due to an accident, while driving the rented car. Daily Charge is 5,00 Euros plus Vat and airport charges for all car groups.

6. Refueling Charges

The rented vehicle must be returned at same fuel level as at the time of pick up.

In other case will be charged a refueling service based upon the fuel used. Please contact the local branch for details.

7. Roadside Protection

Free of charge and available 24/7. Contact phone number of the road assistance indicated to the signed R.A. and/or provided by the rental agent at the time of pickup the car. It is recommended to contact the branch directly in the event of required roadside assistance. If the driver drives the vehicle off the official road network and the vehicle immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.

8. Vehicle Replacement

Provided by the pickup location within 24hours wherever in Greece. Driver should contact by phone the pickup branch for assistance. If the vehicle has been towed by the roadside assistance as a result of an accident, after violations of the traffic law by the driver, the driver is obliged to cover the costs of repatriating the car to the company's headquarters from the point where it was immobilized.

9. After hour Policy

It is provided for pick up and drop off outside the operating hours at charge of 18,00 EUR plus VAT and airport charges and can be paid at the rental counter.

This service charge applies to the following locations and hours:

- Athens, Thessaloniki, Heraklion, Chania, Rhodes, Corfu stations from hours 22:00 to 07:00.

10. Delivery and Collection policy

It is allowed only from Monday to Friday and it's an On request service. Please proceed your request to our reservations department prior your arrival.

For deliveries and collections within a 15 km distance, a charge of 28,00 EUR plus VAT and Airport charges applies and should be paid locally. For distances longer than 15 km an additional charge of 1,00 EUR plus VAT plus Airport charges per km will be applied locally.

11. One-way rental policy

This type of service is upon request. Please proceed your request to our reservations department prior your arrival. The one-way fee must be paid at the rental counter.

12. Additional Driver (ADD)

Daily charge for the ADD is 3,5€ plus Vat and airport charges and can be purchased through official site or upon arrival locally.

13. Baby / Child seat

Daily Charge 5,00 EUR plus VAT plus Airport Fee with max charge of 50,00 EUR plus VAT plus Airport Fee per rental. Seats comply with EU rules.

- BABY - CHILD INFANT SEATS: For children ranging from newborns to 13kg.
- CHILD/TOOLDER SEATS: For children ranging from 9kg to 18kg.
- BOOSTER SEATS: For children ranging from 15kg to 30kg.

14. Snow Chains (SC)

Daily Charge 5,00 EUR plus VAT and airport charges with max charge of 30,00 EUR plus VAT plus Airport Fee per rental.

15. GPS

Daily Charge 8,00 EUR plus VAT and airport charges with max charge of 70,00 EUR plus VAT plus Airport Fee per rental.

16. WIFI device (WIFI)

Daily Charge 12,00 EUR plus VAT and airport charges with max charge of 168,00 EUR plus VAT plus Airport Fee per rental.

17. Ferry Transportation

Written authorization is mandatory at the time of pickup the car at cost of 25.00 euros per direction plus VAT and airport charges. This product is not valid for cross the borders rentals. If the return location is other than the pickup location, the ONE-WAY charges will be applied on top of the TRASPORTATION VIA FERRY cost. The vehicle without the written authorization of the company is not covered for any damages or loss during the time that it remains on a ship. Written authorization is added to the R.A. at the time of pickup the car after the payment of this fee.

18. Cross Border Policy

It is not allowed and a penalty of 20.000 euro will be charged to those travelling without permission.

19. Security Deposits

In each rental a major Credit Card (VISA, MASTERCARD, AMEX) is mandatory.

Security amount deposit is:

- 290 EUR total for car groups Mini, Economy, Compact, Compact special, Compact SUV, Intermediate & Intermediate SUV.
- 390 EUR total for car groups Standard, Standard Wagon, Full size & Full-size van.

20. Accident Administration Fees

In case of accident an administration fee of 25,00 euros plus VAT and Airport charges will be charged to the driver. This applies irrelevantly of party at fault.

21. Biological Cleaning

Vehicles returned with stained interior that is not cleaned with normal / common washing, client's will be charged for 90,00 euros plus Vat and Airport charges, for the biological cleaning of the car.

22. Traffic and other Municipal Fines

The Driver is fully liable and must pay all respectively fines on his own before leaving Greece. The driver obliged to present all the documents – tickets & payments at the branch. If client miss to pay the fines, KINSEN Hellas has the right to take legal actions against the driver/drivers to collect this amount and any surcharges that may come from the Greek authorities or the country's authorities that client drove the car during the rental. On top of the traffic violation fines, client is liable to pay a non-refundable fee of 100 euros plus TAX and surcharges in case of loss or removal of license plates from the car, removed by police or other public authorities as a result of a traffic violation.

23. Taxes

VAT 17% or 24%: Depends on the area. Airport Fee at international Airport of Athens 13%, Airport fee for other Airports 6%.

24. Added Information

The min. rental period is considered 24 hours. A grace period of 59 minutes allows free of charge after which, the renter will be charged for a minimum of one full day rental. The extra day cost will depend on the period the rental took place and the reserved car group.

25. Complaints

Any possible complaint should be stated to the customer service department of the company within 60 days from the end of the rental. The full written description of the problem is required.

26. Correct Use of Vehicle

Rented vehicle should be only used from drivers mentioned on the rental agreement.

The vehicle is prohibited to be used, for infringement of provisions of the Greek Road Circulation Code, for purposes opposite to the Greek laws, for towing other vehicles, in order to transport heavy objects or baggage, flammable materials, or smelly objects, to be used outside asphalt road network, under the influence of alcohol, narcotic or toxic substances. Also, for transportation via boats or cross border rentals without a prior written authorization of the company.

27. Terms, Conditions, Rates

May subject to change by KINSEN Hellas to its customers at any time.

28. Car Types

All car types that are mentioned in catalogues are sample models, based in the actual interpretation of the international SIPP codes and are subject to change with similar models at the Renters discretion.